

# Benefits you can count on

You'll appreciate the experience our mission critical PTT service offers you:



Southern Linc is the first U.S. carrier to offer public-sector-grade PTT service on a public LTE network.



Linc PTT service meets the mission critical specifications of 3GPP, the international standards body that creates technical specifications for cellular communications.



Linc PTT is AES 256 encrypted, and when used on Southern Linc's CriticalLinc network, it is highly reliable and secure.



You can choose either Basic or High Performance MCPTT plans. Basic Linc PTT is included in all service plans.

## Linc PTT delivers mission critical Push To Talk service

Our customers have always counted on Southern Linc for highly reliable Push To Talk (PTT) service. Now, we're going beyond reliable with our CriticalLinc LTE network. And that means important PTT features and a network you can count on no matter what.

### Linc PTT service delivers essential PTT communications plus important new features:



Emergency PTT Call



PTT Map



Linc Message



southernlinc.com | 1-866-480-LINC (5462)

The information presented herein is, to the best of our knowledge, true and correct as of the date of publication and provided for informational purposes only. This information may be subject to change at any time. Southern Linc accepts no liability for any loss or damage however arising as a result of use or reliance on this information.

©2019 Southern Communications Services, Inc. d/b/a Southern Linc. All rights reserved. SCS-8566-04/19 CriticalLinc™ is a trademark of Southern Linc.

MISSION CRITICAL  
PUSH TO TALK SERVICES

# CriticalLinc™

**Beyond Reliable.**



# You have a choice:

## Choose Basic or High Performance Linc PTT service

With Linc PTT, you have a choice of Basic or High Performance MCPTT service, with both options offering features that were not available before. Choose the plan that best suits your needs.

### Basic Linc PTT

Our Basic MCPTT service offers the outstanding PTT features you're accustomed to as well as some new ones. For instance, the new Group List feature lets users create up to 10 lists of groups to scan, while the Priority Group feature sets the talk group that will engage before the other groups.

### One-to-one calls

#### ▶ Private MCPTT Calls

One-to-one private MCPTT service offers personal communications with the highest degree of privacy and reliability.

#### ▶ MCPTT Call Alert

Users can easily send an alert to another Linc PTT user requesting the pickup of a PTT call. Because that person has the option to take or ignore the call, this is termed a "polite call."



### Group calls

#### ▶ MCPTT Calls to Enterprise Groups

Your company can create talk groups and "push" them to Linc PTT users affiliated with that talk group. These "enterprise" talk groups are stored on Southern Linc's MCPTT servers and are automatically updated whenever companies republish their lists.

#### ▶ Group List

Group List is a new feature that lets you monitor or scan up to 10 enterprise talk groups at a time. To scan multiple talk groups, you must place talk groups into a group list on your phone. You can create up to 10 lists with 10 talk groups in each list.

#### ▶ Talk Group Scan

Once you've created a group list, you can activate a feature called Talk Group Scan. This feature allows you to listen for and join in PTT conversations from any of the talk groups that are part of an active Group List.

#### ▶ Priority Group

When you select a Priority Group, you establish the talk group that you will join whenever it becomes active. Simply highlight a group from your active Group List and it becomes your Priority Group.

#### ▶ MCPTT Calls to Personal Groups

You can create your own talk groups from users in your PTT Contacts list. You have the option of creating a group for a single PTT call (an ad hoc group), or you can name the group and save it to your PTT Contacts list for future use. Up to 50 contacts can be added to a personal group.

## High Performance MCPTT

In addition to the features of Basic Linc PTT, our High Performance MCPTT option offers a number of outstanding features — all for just an additional \$10 per line per month.



### Emergency Alarm and Emergency Call



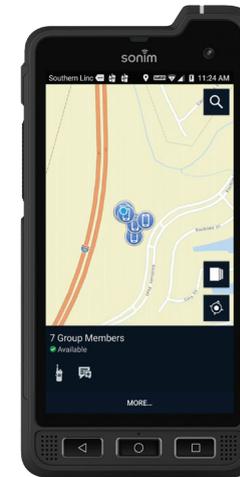
Using the orange emergency button on the side of a Southern Linc handset, users will activate an emergency alarm when the emergency button is pressed and held for three seconds. A loud siren sounds on the user's phone and the preselected emergency contact or group is placed in the blue PTT call box. When the user presses the PTT button, an emergency call is established with the designated contact(s). Emergency PTT calls have the highest priority and will preempt other group or private calls.

### Console integration options

The CriticalLinc network offers wireless dispatch console integration through a donor radio. A Sonim handset is tethered to a console/board to ensure that all dispatcher communications go through the handset to other devices.



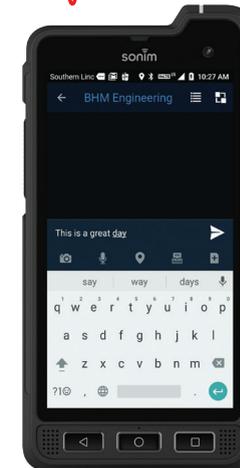
### Linc Map



The Linc Map feature displays the locations of other Linc PTT users who are part of the same enterprise talk group on a map. With a Sonim XP8, users can touch the map screen and establish a PTT call or send a PTT Message to an individual or group of users shown on the screen.



### Linc Message



This feature allows users to send text messages with pictures, video and voice recordings via MCPTT without leaving the Linc PTT application.